

**Letter of Agreement  
Speech Pathology Scheduling, KPNW, and OFNHP Local 5017  
April 13, 2011**

The parties agree to the following regarding the standardization of outpatient schedules:

- 1) The clinicians and the manager will work collaboratively to develop the individual schedules, including start and stop times. All clinicians will have a minimum of one late appointment in their base template.
- 2) All schedules will include time for breaks and lunches according to the Professional Collective Bargaining Agreement (CBA).
- 3) Patient Management Time will be scheduled as follows:

Daily Work Schedule	PMT Time
9-10 hours	90 minutes
7-8 hours	60 minutes
5-6 hours	45 minutes
4 hours	30 minutes

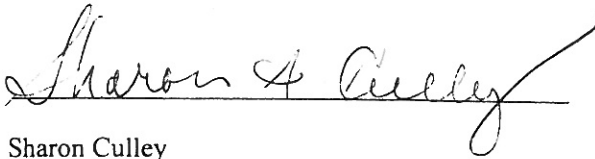
- 4) Outpatient schedules 8 hours and greater may include up to 3 new appointments, per workday. Outpatient schedules less than 8 hours may include up to 2 new appointments, per workday.
- 5) Appointment duration (changed from "times") for both "News" and "Returns" will be 60 minutes. Modified Barium Swallow exams will be considered a "New" appointment. Complex New and Feeding appointments will be 90 minutes. Complex New appointments may include, but are not limited to:
  - a) Pediatric feeding evaluations
  - b) Adult or pediatric patients with 2 or more SLP diagnoses as evidenced by triage
  - c) Augmentative Communication
- 6) The order of appointment types, PMT, breaks and lunches will be jointly developed by the individual clinician and the manager, to best accommodate patient care needs.
- 7) Clinicians who work at KSMC will be assigned to either inpatient or outpatient service for their full shift. In the event a clinician is needed to support inpatient and outpatient services in a workday, every effort will be made to ensure the workday will be divided between services in undivided half shift increments.
- 8) This agreement will go into effect twelve weeks from the date of signing.

- 9) The parties agree to review, in partnership, the above scheduling agreement 6 months after the implementation date, and no later than April 13, 2012. The review will utilize the Interest Based Problem Solving (IBPS) Process to identify and make necessary adjustments.

Agreement to these terms is indicated by the signatures below.

AGREED

For the Union

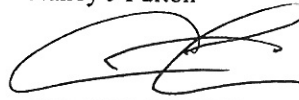
A handwritten signature in cursive script, appearing to read "Sharon Culley", written over a horizontal line.

Sharon Culley

For the Employer

A handwritten signature in cursive script, appearing to read "Nancy J. Fulton", written over a horizontal line.

Nancy J Fulton

A handwritten signature in cursive script, appearing to read "Andrew Loomis", written over a horizontal line.

Andrew Loomis